




Financial Intermediaries Association
of Southern Africa

BORDER BRANCH MEMBER MEETING

AGENDA

Date: TUESDAY, 21 MAY 2019
Time: FROM 08H30
Venue: THE BUFFALO CLUB, 1 BUFFALO PARK DR, QUIGNEY, EAST LONDON
RSVP: Use the link provided in the e-mail - no later than 14 May 2019

Time	Item	
08:00	Arrival and Registration / Signing in for CPD	Everyone
	Opening and Welcome Present and Apologies	Debbie Sargent
08:30	Conflict of Interest Approval of previous minutes FIA Matters Open Forum discussion	
09:00	CPD Presentation Topic: Ethics 2 Regulatory Accredited CPD hours	Peter Atkinson  The Insurance Institute of South Africa
10:00	Short break	Everyone
10:05	CPD Presentation continues	Peter Atkinson
11:05	Signing out for CPD	Everyone
11:15	Meeting adjourned	Everyone

Ethics (2 HOURS)

A theoretical look at the universal concept of ethics as opposed to honesty, values, morality and integrity (including some practical challenges), professional ethics and then a deeper look at the issue of ethics in business and how to better develop a culture of ethics in a business with special reference to insurance broking.