

**NOTICE OF THE PLATINUM BRANCH AGM OF THE FINANCIAL INTERMEDIARIES
ASSOCIATION OF SOUTHERN AFRICA (FIA) TO BE HELD ON 30 JANUARY 2020
AT ZAMBESI LODGE, 721 KLIPPAN STREET, MONTANA, PRETORIA AT 08H30**

AGENDA

- 08h30** **Registration**
- 09h00** **Opening and Welcome**
Deon Vermaak (*Chairperson*)
- 09h05** **AGM**
- **Apologies**
 - **Minutes of Previous Meetings**
 - **Matters Arising**
 - **Acceptance of Minutes**
 - **Election of Office Bearers / Discipline Representatives**
 - **Chairman's Report**
 - **Acceptance of Chairman's Report**
 - **Finance**
 - **General**
- 09h40** **FIA Feedback**
Bernard Lubbe (*FIA Northern Regional Manager*)
- **Membership value survey**
- 10h00** **Comfort Break**

- 10h15** **CPD Presentation: Peter Atkinson - 2 hours CPD**
Governance, Ethics & Conflicts of Interest
- 12h15** **Comfort Break**
- 12h30** **CPD Presentation: Fais Ombud**
The Office/Case Studies/Problem Areas/Recent Studies
- 13H30** **Lunch**